

Dear tenant

As we enter the extended phase of the lockdown, we understand the enormous impact the COVID-19 pandemic will have on our health system, our economy and our social structures.

These are indeed challenging times for us all. However, as a company we are united behind the cause and will continue to support the measures implemented by our government.

Below is some feedback to questions that have been on your mind over the last couple of days. We hope the details will assist you during the lockdown.

I need to access my office/premises, will you allow access?

We find ourselves in the unfortunate situation where you will only be able to access your office or premises once the government-imposed lockdown restrictions have been lifted. As per the regulations, only essential service tenants are allowed to trade.

While we sympathise with any inconvenience you may be experiencing, we urge you to play your part and remain at home.

I provide an essential service, do I need approval from the Department of Trade and Industry again?

Yes, you will be required to have a new certificate from the Companies and Intellectual Property Commission's (CIPC) BizPortal website, www.bizportal.gov.za for the extended period. The new certificate will be valid from 17 April 2020. Old certificates are no longer valid.

Please note that you are still required to fully comply with the lockdown regulations. The certificate is only a record of the company's details and does not allow you to continue trading during this period. Only businesses which provide essential services in terms of the lockdown regulations, as amended, may continue their operations during the COVID-19 pandemic.

Healthcare professionals, sole proprietors who provide essential goods and services such as small business owners and spaza shops will not register but must still comply with the provisions of the lockdown regulations.

Please note that if you make false application to the CIPC, and you are not indeed an essential service as per the government regulations, such will be taken as a fraudulent application and you will render yourself as a fraudulent applicant, liable for criminal prosecution and sanction.

Please submit the certificate to our office in order for us to ensure that enabling services are in place at the relevant building.

If you have any other concerns that you'd like to address, please talk to your property manager. A reminder to stay in touch through our WhatsApp line - 060 086 7368 or email - propworld@cityprop.co.za.

Let us all continue to adhere to the lockdown measures, washing your hands with soap and water and practice social distancing.

City Property