

Dear Tenant

As we look forward to a relaxation of the strict lockdown rules, we should continue to play our part and adhere to the current Level 4 regulations in order to protect ourselves, our families and our communities.

As soon as restrictions are relaxed we'll update you. Our walk-in centres will open during Level 3 and we continue to assist on WhatsApp: 060 086 7368 and email: propworld@cityprop.co.za.

Please take note of the following important items:

- **Cleaning and sanitising of buildings**
 - We have increased our cleaning and sanitising of the building, especially as there is more traffic in the building as residents are going to work and moving
 - We've taken all necessary steps to ensure our buildings are safe
 - You do have the option to use the side door if you do not want to use the biometric system or tag
 - If you have any concerns, please chat to your building manager

- **Visitors**
 - As a responsible managing agent we have to abide by the Level 4 regulations to ensure your safety and the safety of other residents in the building. Unfortunately, no visitors are allowed.

- **Proof of residence**
 - If you need proof of residence, please provide us with the following details to ensure a speedy turnaround time:
 - Apartment details
 - Tenant/occupant details
 - Copy of your ID
 - Please send it to our WhatsApp number

Door-to-door screening

- Government health workers will be visiting some apartment buildings to screen residents for COVID-19 symptoms

- We fully support this initiative in order to curb the spread of the virus to communities
- For your peace of mind, your building manager will accompany the health workers
- [Click here](#) for more information on the screening process

If you're experiencing financial strain, please reach out to your credit controller and they'll pick up the conversation from there. Alternatively, you can contact us on our WhatsApp number or email.

Take care and stay healthy

City Property