

Dear tenant

## **NOTICE TO TENANTS: TAKE CARE AND REQUEST TO REPORT POSITIVE CASES**

We are seeing a rapid rise in the number of positive COVID-19 cases throughout the country. Gauteng is now the epicentre of the pandemic.

We urge you to be vigilant – wear your mask, practice social distancing, and continue to wash your hands.

For your safety, we'd like to reassure you that upon the presentation of a positive Coronavirus case, we have stringent controls in place that are aimed at preventing the spread of the virus. These include the decontamination of the common areas such as passages, lifts, entrances, etc.

As we believe in open and transparent communication, we will also inform all other tenants within the building, any contractors and suppliers who may have been on site.

In order to ensure the safety of other tenants in the building, we request you to please let your building or property manager know if you or someone in your apartment tests positive for COVID-19. We'd like to reassure you that your medical information is confidential, and we respect your privacy.

We understand that if you are in quarantine or are self-isolating, getting the necessary groceries might be difficult. We suggest you do online shopping during this time. We have decided to allow deliveries to your door.

There are a number of private hospitals in Johannesburg offering COVID-19 test, with results available within a couple of days. Depending on whether you test positive or not, some medical aids will reimburse you. Medical aids only reimburse if you test positive. If you test negative, the cost can be claimed from your savings in your medical aid but isn't guaranteed.

Public healthcare facilities in our province include Charlotte Maxeke Academic Hospital (Johannesburg), Tshwane Academic Hospital (Tshwane), Dr George Mukhari Hospital (Tshwane) and Thambo Memorial Hospital (Boksburg) and can be approached if you need medical assistance.

As anyone can contract COVID-19, we urge you to help us fight any stigma surrounding the virus and always show empathy and support to your neighbours. The best way to help stop the spread of the pandemic is to follow the prescribed guidelines and take personal responsibility to safeguard yourself and those surrounding you.

Take care, stay safe

City Property